



NO. 113 WOODLANDS INDUSTRIAL PARK E5 | WOODLANDS E-TERRACE | SINGAPORE 757493
AIRNERGY PTE LTD | Business Registration No : 202430438C
A member of Cooling Point Aircon Services | Duct Doctors Pte Ltd

TERMS & CONDITIONS / CONTRACT AGREEMENT

1.0-Payment terms

- 1.1 In advance for contract packages
- 1.2 No refund for premature termination / Non-transferrable / Expires within 12 months

2.0-Frequency of maintenance

- 2.1 Frequency of maintenance shall be on a proposed Quarterly basis unless otherwise specified or requested

3.0-Length of contract

- 3.1 12 months as per approved date

4.0-Scope of works

- 4.1 General maintenance package includes removal of filter for cleaning, purging of condensate drain pipes, visual inspection of outdoor condenser units & combing of dented fins where necessary
- 4.2 Schedule of rate is generally for services that are not included within the preventive maintenance package
- 4.3 Repair works or any other additional services that are not covered within the preventive maintenance package will be explained as a different cost, whereby not listed in the schedule or rates, a separate quotation will be submitted for approval before commencement

5.0-Response time

- 5.1 For urgent cases – Within next working day
- 5.2 For non-urgent cases – Within 2 working days
- 5.3 For Emergency cases (After working hours / Public Holiday) – call up charge \$250.00 per trip

6.0-List of equipments under the preventive maintenance package

- 6.1 Generally, all DAIKIN air-conditioning equipments are included in the preventive maintenance package

7.0-Permissible working days for AC preventive maintenance package

- 7.1 To be advised & co-ordinated with owner

8.0-Airnergy Pte Ltd contact list & operating hours

- 8.1 Refer attached table for contacts list
- 8.2 Office : Mondays to Fridays 8.00am to 5.00pm | Saturdays 8.00am to 12.00noon | Sundays Closed
- 8.3 Site : Mondays to Saturdays 8.00am to 5.00pm
- 8.4 After office hours' emergency contacts : Lee Jonathan / Casper Ng

AIRNERGY PTE LTD

Gimmy Lee

T : 6566 6629

F : 6269 6656

E : cpaircon@singnet.com.sg

Approved by :

Signature :

Company stamp with date :